LOOKING FOR MORE INFORMATION ABOUT WHO WE ARE AND WHAT WE DO?

Visit AverittExpress.com to find a list of helpful resources.

CASE STUDIES AT AVERITTEXPRESS.COM/CASESTUDIES
> See how we've solved complicated transportation and supply chain challenges for companies operating in the domestic and global marketplace.

KNOWLEDGE CENTER AT AVERITTEXPRESS.COM/BLOG
> Browse the latest industry news and articles.

MAPS
> Learn about transit times, distribution networks, truckload coverage and facility locations.

YOUR TURN.
We'd like to learn more about your business too. Simply give us a call at 1-800-AVERITT.
Here are a few other things that contribute to our culture and help us provide more value.

**TECHNOLOGY**
We incorporate award-winning innovation and creativity into everything we do, allowing us and you to stay one step ahead.

**PROFESSIONALISM**
From carefully trained associates in neat uniforms to the equipment they operate with great pride, we’re extra careful with how we represent our company and yours.

**SOCIAL RESPONSIBILITY**
We know the choices we make also affect others. So whether it’s finding greener ways to do business, or caring a little extra for our communities, we try to make sure that every impact we have is a good one.

**STABILITY**
Our company is rock-solid at every level. More than 10% of our workforce has been with us for over 20 years. What’s more, our financials are just as sound. Averitt is a privately held company that’s been profitable for over four decades.

**SAFETY**
Our Driving Concern is Safety, whether that’s on the road or in the warehouse.

> For more about technology and best practices to keep everybody safe, visit AverittExpress.com/safety

> For a list of service accolades, visit AverittExpress.com/awards

> AverittExpress.com/AverittCares
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We can provide standard, time-critical and dedicated moves across the entire Eastern U.S., including:

- **Van and Flatbed**: We have our own fleet of van and flatbed trailers so you get the same level of service, visibility and professionalism that comes with all Averitt offerings.

- **Short Haul**: Thanks to our LTL network, we’re also flexible on truckload moves of 250 miles or less.

> AverittExpress.com/truckload

Our network of highly vetted partners throughout North America is ready to meet your needs. Far more than industry-standard brokerage, we put our name on the line so you don’t have to compromise.

> AverittExpress.com/NorthAmericaTruckload

We have tight relationships with the nation’s leading railroads. By working closely with these trusted partners, we can customize and design world-class intermodal services including:

- **Trailer on Flat Car (TOFC)**: Combines the economy of rail with our own premium over-the-road handling for seamless door-to-door coverage.

- **Container on Flat Car (COFC)**: For moving domestic container loads to and from all points in the U.S., door to door.

> AverittExpress.com/intermodal

Our dedicated fleet services offer guaranteed capacity while freeing you up to focus on your own business.

> AverittExpress.com/dedicated

Because we have a number of multimodal options, we’re the best on the road when it comes to maximizing capacity. In fact, we can help you improve transit times and reduce costs on full-load shipments all throughout North America. Whether you need our over-the-road fleet, intermodal network, pure dedicated fleet or all of the above, we have everything it takes to keep your freight, and business, moving.

> AverittExpress.com/intermodal

Our LTL distribution network is at the center of everything we do. Built around decades of expertise, this sophisticated system includes more than 100 carefully engineered facilities, all equipped with the latest in tracking, planning and safety technology. Whether you need to move shipments across the country or across town, with a network like this, success is a given.

> AverittExpress.com/LTL

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> AverittExpress.com/intermodal

DEDICATED

Our dedicated fleet services offer guaranteed capacity while freeing you up to focus on your own business.

> AverittExpress.com/dedicated

NORTH AMERICA LTL

Need freight moved outside the South? We have that covered too. Averitt has teamed up with highly-respected carriers throughout North America. Known for their exceptional service, these trusted partners allow us to offer seamless LTL freight services across North America.

> AverittExpress.com/NorthAmericaLTL

REGIONAL LTL

No one does regional LTL like Averitt. We’re known for providing the most reliable, flexible LTL service in and out of the South. These are just some of the things we offer:

• Competitive pricing, fast transit times, fewer damages
• Standard LTL Guarantee (including day-definite and time-definite delivery options)
• Advanced, self-powered units for climate-controlled shipping

> AverittExpress.com/LTL

SPECIALIZED SERVICES

Your business can’t always depend on a standard service to get the job done the right way. Whether it’s a time-sensitive shipment across the country or a multifaceted project that requires all hands on deck, you can turn to us to design the perfect solution to your logistical challenge, including:

• Expedited ground & air solutions
• Specialized Equipment
• Customized Solutions
• Temperature-Controlled Solutions

> Watch videos about our specialized services at AverittExpress.com/specializedservices
It’s one thing to keep up with the latest trend. It’s another to infuse technology into everything you do. At Averitt, we use the most advanced technology available to work smarter, and safer, for you.

**AVERITTEXPRESS.COM**

Our 100% mobile-enabled website, AverittExpress.com gives you access to dozens of mobile-friendly shipping tools at any time, from any device. These are just some of the things you can do:

**SHIP**
- Calculate transit times to/from any zip code
- Determine the most cost-effective method of shipping with our Density Calculator
- Get rate quote
- Manage all your daily LTL shipments with Ship Plus®, our one-stop online shipping interface

**TRACK**
- Enter multiple pro numbers to instantly see where multiple shipments are
- Track by service mode
- Instantly see all of your current loads in Averitt's network
- Get updates straight to your inbox or to your mobile phone via text message

**MANAGE**
- Paperless invoicing
- Document viewer
- Online Payments via ACH or credit card
- Get instant or scheduled, customized reports.
- More than 100 options are available.

> Ready to get started? Watch a quick video at AverittExpress.com/technology

**DATA FEEDS**

Web Services/XML Feed:
Receive direct XML feeds via WSDL. Share this information with customers on your website or add it to your internal TMS.

> AverittExpress.com/webservices

Electronic Data Interchange (EDI):
Our team of EDI experts can help customize data feeds to your specifications and deliver shipment data directly into your inbox.

> AverittExpress.com/EDI

**PROBLEM(S) SOLVED.**

We teamed up with the industry’s leading software provider, Oracle®, to design and create the Averitt Transportation and Operations Management System (ATOM System®).

This groundbreaking system combines our four decades of shipping expertise with cutting-edge transportation management technology, as well as industry-defying principles of collaboration and carrier-neutral logistics.

ATOM System® brings new ideas and practices to the industry that restructure the way companies think about transportation, including:
- Carrier-neutral planning from an industry-leading carrier
- Collaboration that creates a new kind of shipping network
- Data-centric transportation planning that gets smarter with every new shipment
- Mode and carrier selection based on overall value, accounting for efficiency and performance history
- Thorough shipment review process, including freight bill audit for payment

> ATOMSystem.com

**ATOM SYSTEM®**

These are just some of the issues the ATOM System® was designed to address:
- Not enough data to make the best planning decisions
- Too many billing errors
- Lack of organization within carrier network
- Need for better technology
- Unsatisfying experience with third-party logistics providers

> AVERITTEXPRESS.COM

THE POWER OF ONE
AVERITTEXPRESS.COM

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- Mode and carrier selection based on overall value, accounting for efficiency and performance history
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> ATOMSystem.com

DATA FEEDS

Web Services/XML Feed:
Receive direct XML feeds via WSDL. Share this information with customers on your website or add it to your internal TMS.

> AverittExpress.com/webservices

Electronic Data Interchange (EDI):
Our team of EDI experts can help customize data feeds to your specifications and deliver shipment data directly into your inbox.

> AverittExpress.com/EDI

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TECHNOLOGY

AVERITTEXPRESS.COM

Our 100% mobile-enabled website, AverittExpress.com gives you access to dozens of mobile-friendly shipping tools at any time, from any device. These are just some of the things you can do:

SHIP
- Calculate transit times to/from any ZIP code
- Determine the most cost-effective method of shipping with our Density Calculator
- Get rate quote
- Rate quote options
- Expedited rates
- Get a Rate Quote:
- LTL rate quotes, with options for both standard and guaranteed delivery.

FUNCTIONALITY
- AverittExpress.com is the one-stop online platform that lets you confidently ship goods from your desktop, laptop, or mobile device. Our industry-leading technology has tools that let you:
  - Reduce billing errors by entering your data directly into our system.
  - Manage an online address book of all your shipping partners, accessible from any computer.*
  - Create, view, e-mail, print and submit BOLs online.
  - Submit pickup requests.
  - Enter multiple pro numbers to instantly see where multiple shipments are.
  - Track by service mode
  - Instantly see all of your current loads in Averitt’s network
  - Get updates straight to your inbox or to your mobile phone via text message with E-notifications

DATA FEEDS

- Web Services/XML Feed:
  - Receive direct XML feeds via WSDL. Share this information with customers on your website or add it to your internal TMS.
  - Electronic Data Interchange (EDI):
    - Our team of EDI experts can help customize data feeds to your specifications and deliver shipment data directly into your inbox.

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- Too many billing errors
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- Need for better technology
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> AverittExpress.com/technology
INTERNATIONAL OCEAN/AIR

By partnering with a carefully engineered network of steamship lines and airfreight companies, we deliver the same level of service you’d expect from Averitt, all across the world. You get one bill of lading, single carrier management, and a single contact for all pricing, documentation, billing, tracking and more.

Our services include:

• Ocean forwarding: Full Container Load (FCL) or Less than Container Load (LCL)
• Asia-Memphis Express and Asia-Dallas Express: Specialized LCL service on shipments from Asia with unparalleled speed, consistency and seamlessness
• Shanghai-Charleston: Economy service to move LCL imports from Asia to our International Distribution Center in Charleston via the Panama Canal
• Airfreight forwarding: Flexible, cost-effective delivery options
• Customs brokerage

Ocean/Air Certifications
• NVOCC (non-vessel operating common carrier)
• FMC-licensed freight forwarder
• Fully licensed IATA carrier

INTERNATIONAL CUSTOMER SERVICE

Averitt’s state-of-the-art technology lets you keep constant track of your freight, but our online services aren’t the only tools at your disposal 24/7. Our global customer service team is also available night and day.

CANADA

Averitt’s North America LTL gives you access to one of the strongest transportation networks in Canada.

Our offerings include:
• LTL and Truckload cross-border services
• Expedited and guaranteed services

> AverittExpress.com/Canada

PUERTO RICO/VIRGIN ISLANDS

We offer:
• FCL and LCL service to all points in Puerto Rico, as well as St. Thomas and St. Croix
• Fast, consistent transit times available
• One bill of lading, one invoice and direct pricing

> AverittExpress.com/Caribbean

MEXICO

We’re proud to offer strategically placed service border facilities, a bilingual international team and a strong network of partners in Mexico.

Our offerings include:
• Truckload and LTL cross-border services
• Other customized services such as:
  • Shipment consolidation
  • Warehousing
  • Transloading

> Watch a 2-minute video about Averitt’s Cross-Border Mexico services at AverittExpress.com/Mexico

CROSS-BORDER CERTIFICATIONS

We have all the security and customs certifications needed to make sure your goods flow smoothly and quickly across all borders, including:

• Free and Secure Trade (FAST)
• Customs Trade Partnership Against Terrorism (C-TPAT)
• Partners in Prevention (PIP)
• Customs Self-Assessment

> AverittExpress.com/oceanair

WORD TRAVELS FAST.

When it comes to international shipping, we have a proven track record of helping customers improve time in transit and reducing their costs. From a thorough understanding of ever-changing regulations and documentation to a network of global connections that’s been years in the making, we have the resources and the expertise to get anything, anywhere.

Our cross-border solutions include the following countries and services:

INTERNATIONAL CUSTOMER SERVICE

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> Download our whitepaper: “A Need to PortProof Inland Supply Chains” at AverittExpress.com/portwhitepaper

INTERNATIONAL

THE POWER OF ONE

> Watch a 2-minute video of Averitt’s PortSide® services in action at AverittExpress.com/PortSide

> Watch a 2-minute video about Averitt’s Cross-Border Mexico services at AverittExpress.com/Mexico
INTERNATIONAL OCEAN/AIR

By partnering with a carefully engineered network of steamship lines and airfreight companies, we deliver the same level of service you'd expect from Averitt, all across the world. You get one bill of lading, single carrier management, and a single contact for all pricing, documentation, billing, tracking and more.

Our services include:
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• Shanghai-Charleston: Economy service to move LCL imports from Asia to our International Distribution Center in Charleston via the Panama Canal
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• Customs brokerage

Ocean/Air Certifications
• NVOCC (non-vessel operating common carrier)
• FMC-licensed freight forwarder
• Fully licensed IATA carrier

PORTSIDE®

Due to our flexibility and facilities, Averitt can provide a wide variety of customized port logistics solutions.

Our PortSide services for importing and exporting include:
• Container transloading and drayage
• Nationwide inland transportation management
• Warehousing and value-added services

> Watch a 2-minute video of Averitt’s PortSide services in action at AverittExpress.com/PortSide

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CANADA

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Our offerings include:
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• Expedited and guaranteed services

> AverittExpress.com/Canada

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• Other customized services such as:
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  • Warehousing
  • Transloading

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> AverittExpress.com/oceanair

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> AverittExpress.com/oceanair
RETAIL

NOBODY DOES RETAIL DELIVERY AND DISTRIBUTION LIKE AVERITT.

If anyone understands the high-stakes world of retail compliance and delivery windows, it’s us. More importantly, we know how to put that knowledge to work for you. We’ve been providing transportation services for vendors and the industry’s biggest retailers for decades. Thanks to our partnerships with the nation’s largest retailers, we know what it takes to help you achieve the best in:

- Speed to shelf
- Product availability
- Inventory turns / store replenishment
- Shipping integrity
- Vendor co-serve management
- “Order to cash” cycle
- Chargeback reduction and compliance
- Retail distribution and customized delivery
- Final mile delivery

> To learn more about Averitt Retail Delivery Services, visit AverittExpress.com/retaildelivery
> To learn more about Averitt Retail Distribution, visit AverittExpress.com/retaildistribution

THE PREMIER RETAIL SUPPLY CHAIN SOLUTIONS PROVIDER

No transportation provider knows retail better than Averitt. Our ability to navigate the high-stakes world of retail supply chain and logistics, as well as provide the innovation and technology required to meet today’s demands, is second to none. And with more than four decades of providing award-winning services to retail shippers, we’ve built a reputation for partnering with businesses of all sizes to help them achieve their goals.

CUSTOMIZED TO YOUR NEEDS

Whether you’re on Main Street or online, we offer the customized solutions that help you save so that you can grow!

> Find out how we can take the worry out of your retail transportation and logistics needs by watching a short video at AverittExpress.com/retail

> Download our free white paper “The Retailer’s Guide To Vendor Compliance And Reducing Chargebacks” at AverittExpress.com/retailcompliance

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> AverittExpress.com/ecommerce

TOTAL E-COMMERCE SOLUTIONS

From online marketplace sellers to independent retailers, we can build the most efficient strategies that give companies the competitive edge they need to succeed in the online and omnichannel environment. From overseas origin to fulfillment center or customer delivery, we can handle it all.

- Origin consolidation & PO management
- LCL and FCL ocean forwarding
- Customs clearance
- Cross-country transportation
- Warehousing and WMS integration
- Distribution and final mile

> AverittExpress.com/ecommerce

CUSTOMER SERVICE

We’re committed to giving you the most consistent, responsive customer service in the industry. Simply call 1-800-AVERITT and you’ll immediately reach a highly trained professional waiting to provide 24/7 support.

You’ll get:

- No transferring: Within seconds of calling, speak to a trained professional who is already familiar with your account.
- Easy access: With just three simple options, you won’t waste time in layers of prerecorded menus.
- Customized care: Based on your location, the same team members will answer your call every time. You’ll get to know them, and they’ll become familiar with your business.

> AverittExpress.com/customerservice

LOCAL CUSTOMIZATION

We can customize our menu of services to provide extra capacity for any needs you may have.

- Same-day cross-town cartage
- Short-haul truckload movers
- Night and weekend service
- Trailer switching
- Local expedited or “hot shot” runs

> AverittExpress.com/localcustomization

DISTRIBUTION/CONSOLIDATION

If your goal is to lower your inventory, transit times, and warehousing and transportation costs, Averitt has everything you need for end-to-end distribution and consolidation services.

- Strong facility network and asset-based fleet
- Plenty of staging space
- Seamless, door-to-door process management and end-to-end visibility

> AverittExpress.com/distribution

WAREHOUSING

We can provide instant warehousing capabilities and space ranging from 500 to 20,000 square feet. If your needs are larger, we can implement a solution designed around a dedicated facility.

- Warehousing Management System
- Storage and inventory control
- Sequencing and light assembly
- Pick & pack

> AverittExpress.com/warehousing

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- Warehousing and WMS integration
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> AverittExpress.com/customerservice

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> AverittExpress.com/customerservice

CUSTOMER ONBOARDING

From the simplest of shippers to the most complex supply chains, we’ve been implementing transportation programs for more than four decades. Today, we draw from that expertise to make sure each new customer feels like they’ve known us for years.

Here are just some of the ways we make sure our relationships start off, and stay, strong:

- Process-oriented onboarding: We use a very detailed standard operating procedure to help define a customer’s unique requirements.
- Ongoing attention to detail: Once your service begins, we use technology and other resources to monitor, communicate and improve.

DISTRIBUTION/CONSOLIDATION

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- Storage and inventory control
- Sequencing and light assembly
- Pick & pack

> AverittExpress.com/warehousing

EXTRA MILE INCLUDED.

The way we see it, being flexible, available and always attentive isn’t going above and beyond. It’s just how we do business. From carefully tailored onboarding procedures to around-the-clock support, we’re at your service in more ways than one.

LOCAL CUSTOMIZATION

We can customize our menu of services to provide extra capacity for any needs you may have.

- Same-day cross-town cartage
- Short-haul truckload moves
- Night and weekend service
- Trailer switching
- Local expedited or "hot shot" runs

> AverittExpress.com/localcustomization

LOCAL SOLUTIONS/VALUE ADDED

With facilities in more than 100 markets, and a range of innovative, flexible services to go with them, we can make just about anything happen.

> AverittExpress.com/localcustomization

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KNOWLEDGE CENTER AT AVERITTEXPRESS.COM/BLOG
> Browse the latest industry news and articles.

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> Learn about transit times, distribution networks, truckload coverage and facility locations.

YOUR TURN.
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