MABD COMPLIANCE
NOBODY DOES IT BETTER THAN AVERITT!

We can proudly say that no other transportation provider in the industry is better equipped to help you meet retailers’ service and information requirements. Here’s why:

• **No gimmicks or extra fees.** We are confident in our systems. We can meet the retailer’s “Must Arrive By Date” (MABD) in an LTL environment without costly up charges or gimmicks.

• **Award-winning service:** Averitt has been named “Regional Carrier of the Year” for four straight years by the largest retailer in the world. According to their transportation team, “Averitt exemplifies what every carrier partner should strive to provide in terms of outstanding customer service and innovative transportation solutions.”

• **“Must Arrive By Date” (MABD) Management.** We have our own Standard Operating Procedures for the retailer’s shipments, as well as a team of associates dedicated to assisting you with compliance. We can accept, bill, meet and monitor “Must Arrive By Date” (MABD) compliance.

• **Core carrier.** As a core carrier, we have more delivery options, better visibility and more accurate, timely information about your shipments.

• **Custom transit files.** We can provide custom transit files from origin to distribution center to help you adjust lead times in order to meet the retailer’s “Must Arrive By Date” (MABD) window.

• **Retail Link.** We have a central team to manage and ensure proper completion. From our knowledgeable management of the retailer’s delivery systems to our own suite of web tools, we provide a wide range of resources to help you measure performance, value and service.

• **Late shipment recovery.** Running a day behind? We can expedite your shipments and still arrive by the retailer’s “Must Arrive By Date” (MABD).
### THINK RED INSTEAD FOR…

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| **Climate Controlled** | We offer advanced, self-powered shipping units for climate controlled LTL shipments. Heating and cooling systems are available, so we can maintain the perfect climate for even the most sensitive load. We provide 24/7 global tracking and data collection. | **LTL (Less-than-Truckload)** | • Regional/Nationwide  
• Distribution/Consolidation  
• Standard Guaranteed |
| **Cross Border/ Domestic Offshore** | • Canada  
• Mexico  
• Puerto Rico/Virgin Islands  
• Alaska & Hawaii | **PortSide®** | 1-888-218-0707  
portside@averittexpress.com | • Consolidation  
• Transloading/Drayage  
• Inland Transport Mgmt.  
• Warehousing Services |
| **Dedicated** | • Optimized Dedicated Transportation  
• Fleet Outsourcing | **Retail Services** | 1-800-AVERITT (283-7488)  
Richard Hoehn  
615-504-5547  
rhoehn@averittexpress.com | • General Transportation  
• Retail Distribution |
| **Expedited** | • Emergency Air  
• Emergency Ground  
• Blended modes | **Transportation Mgmt.** | Jeffery Wilhite  
931-520-5178  
jwilhite@averittexpress.com | • Supply Chain Optimization  
• Transportation Planning, Execution & Application |
| **Intermodal** | • Trailer on Flat Car (TOFC)  
• Container on Flat Car (COFC) | **Truckload** | **Dry Van:** 1-800-622-2023  
truckloadcustomerservice@averittexpress.com  
**Flatbed:** 1-888-331-9536  
truckloadcustomerservice@averittexpress.com  
**Truckload Brokerage:** 1-866-208-0168  
truckloadbrokerage@averittexpress.com | • Dry Van  
• Flatbed  
• Shorthaul Truckload  
• Truckload Brokerage |
| **International Ocean/Air** | • Ocean  
• Air  
• Asia-Memphis Express  
• USA Customs Brokerage | **Warehousing** | Rogers Luna  
931-520-5109  
warehousing@averittexpress.com | • Flow-through Processing  
• Storage & Inventory Control  
• Security  
• Sequencing & Light Assemb.  
• Pick & Pack |
| **Local Customization** | Localized flexible solutions |  |  |

**Value-added:** Centralized call center with 24/7/365 customer support, fast response, highly skilled staff; SOP process to help fully define your requirements and determine the optimal approach using our people, processes and systems; Strict performance metrics to measure our operational performance; Best-in-industry professional image: from associates, equipment and facilities; Green/Sustainability through membership in the EPA SmartWay program.